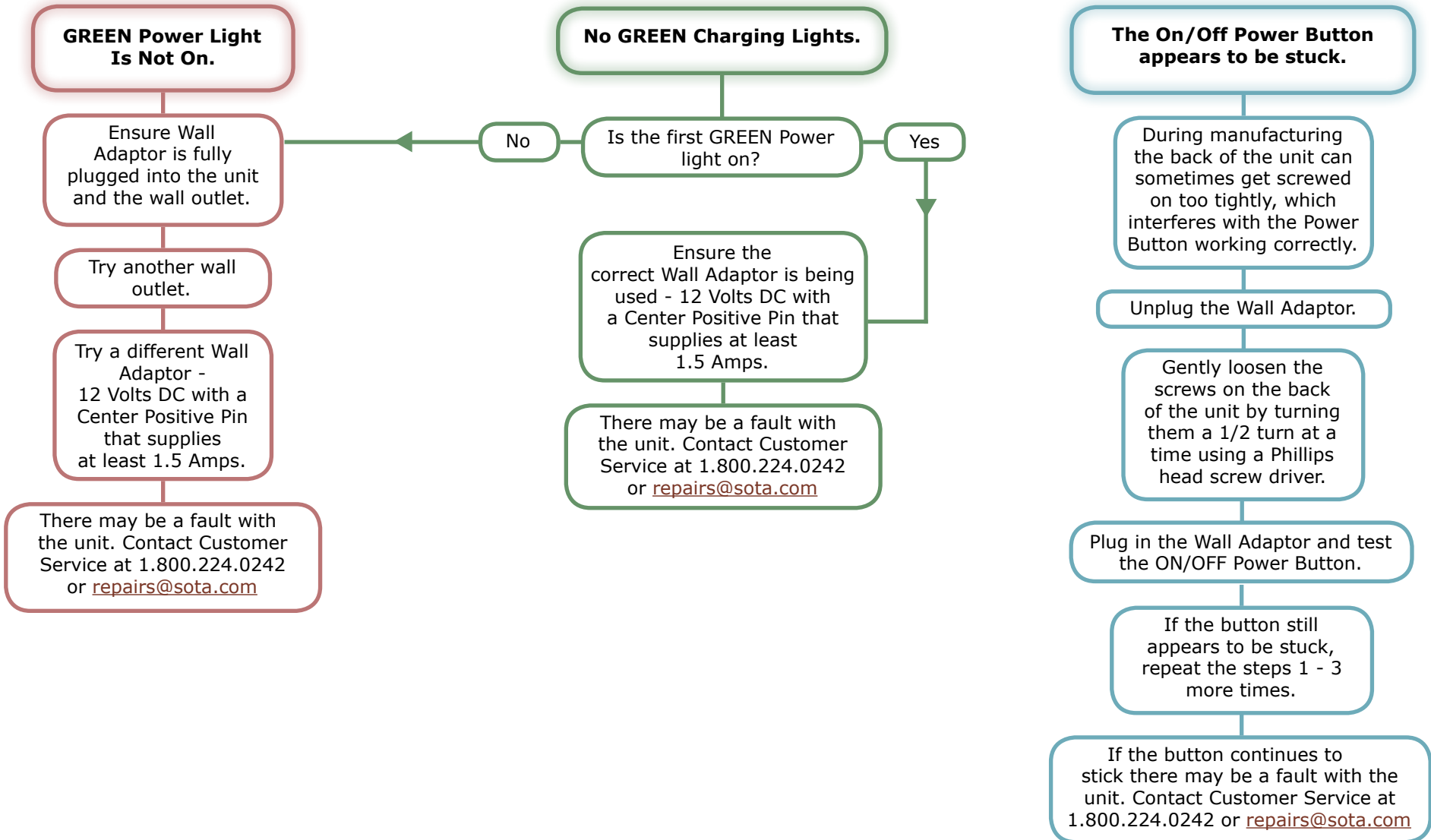




# Magnetic Pulser MP5

## Troubleshooting





# Magnetic Pulser MP5

## Troubleshooting

**GREEN Charging Lights come on, but no RED Light.**

Try a different Wall Adaptor - 12 Volts DC with a Center Positive Pin that supplies at least 1.5 Amps.

There may be a fault with the unit. Contact Customer Service at 1.800.224.0242 or [repairs@sota.com](mailto:repairs@sota.com)

**Pulse Takes Too Long To Build and Release**

Ensure the correct Wall Adaptor is being used - 12 Volts DC with a Center Positive Pin that supplies at least 1.5 Amps.

Try a different Wall Adaptor - 12 Volts DC with a Center Positive Pin that supplies at least 1.5 Amps.

There may be a fault with the unit. Contact Customer Service at 1.800.224.0242 or [repairs@sota.com](mailto:repairs@sota.com)

**Unit is beeping and the RED and GREEN Lights are flashing rapidly.**

There is a fault with the unit. Contact Customer Service at 1.800.224.0242 or [repairs@sota.com](mailto:repairs@sota.com)

**Hand Paddle heats up after one or two cycles.**

This is normal. The Hand Paddle contains a coil through which the magnetic field is released causing the coil to generate heat.

If the heat from the paddle is uncomfortable we suggest:

Put a cloth around the paddle - a sock works well.

Turn the unit off and allow the paddle to cool before continuing.