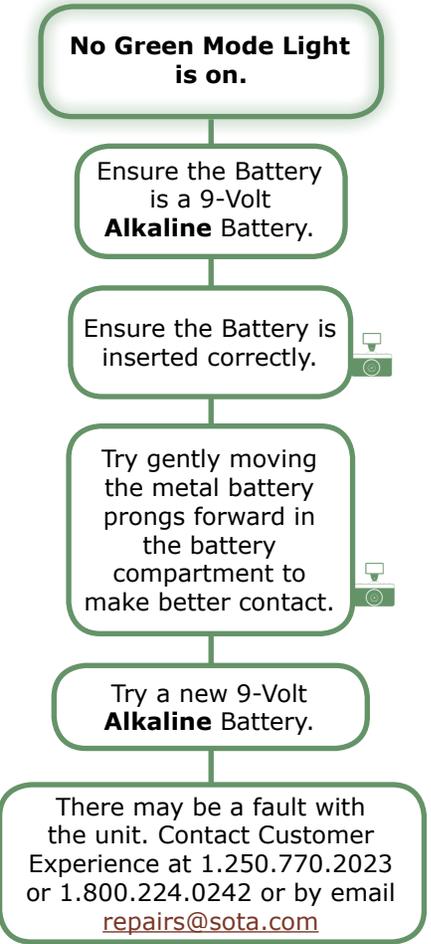
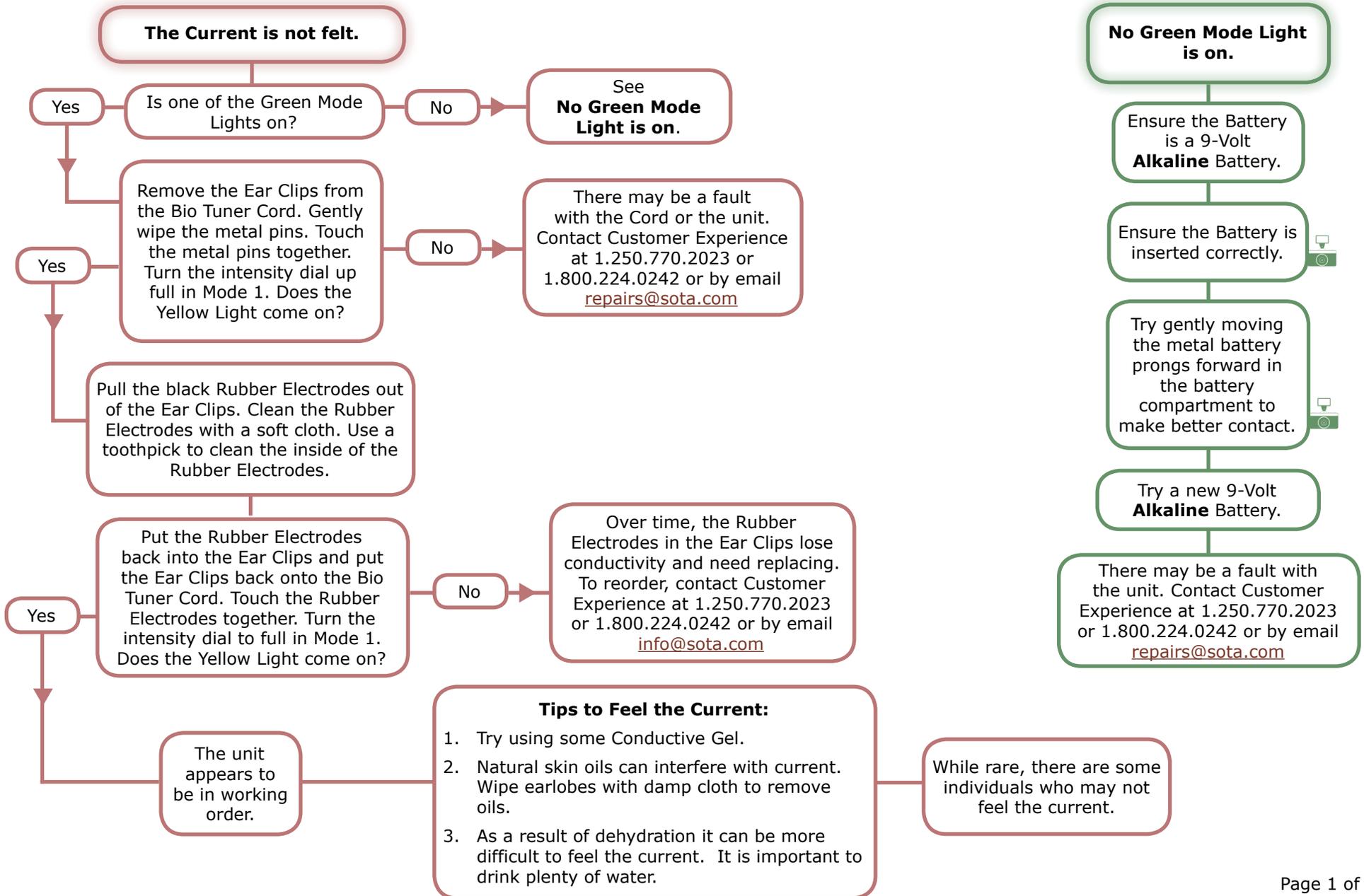




Bio Tuner

Troubleshooting

Models: BT9 & BT8





Bio Tuner

Troubleshooting

Models: BT9 & BT8

The Yellow Indicator Light does not come on.

Yes

Can you feel the current?

No

The unit is working fine. The Yellow Indicator Light is used for testing to ensure the Unit, Cord and Ear Clips are working correctly. It does not necessarily come on when using the unit.

See
The Current Is Not Felt.

Ear Clips sting when placed on earlobes.

Check for full conductivity by touching the Ear Clip Rubber Electrodes together. Turn the intensity dial to full in Mode 1. Does the Yellow Light come on brightly?

Yes

Natural skin oils can interfere with the current. Wipe ear lobes and electrodes with damp cloth to remove oils.

Ensure the Ear Clips are adequately moistened.

Try applying a Conductive or Aloe Vera Gel to the ear lobes.

Over time, the Rubber Electrodes in the Ear Clips lose conductivity and need replacing. To reorder, contact Customer Experience at 1.250.770.2023 or 1.800.224.0242 or by email info@sota.com

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The current is felt more on one side than the other.

This is not a fault, it is common to feel the current more on one side than the other.