Orange Auto Light does not light up when Power is turned on.

- Ensure Wall Adaptor is fully plugged into the unit and the wall outlet.
- Try another wall outlet.
- Try a different Wall Adaptor - 12 Volts DC with a Center Positive Pin that supplies at least 1.5 Amps.
- There may be a fault with the unit. Contact Customer Care at 1.800.224.0242 or repairs@sota.com

Mode light on, but no Hand Paddle Lights.

- Ensure both ends of the LightWorks Cord are securely plugged into the unit and the Hand Paddle.
- Are the Hand Paddle lights on?
  - Yes
  - No
  - The unit appears to be working properly.
  - There may be a fault with the unit. Contact Customer Care at 1.800.224.0242 or repairs@sota.com

Lights are burnt out on either side of the Hand Paddle.

The Hand Paddle will need to be sent in. Contact Customer Care at 1.800.224.0242 or repairs@sota.com
Troubleshooting

**Cannot switch the operational side of the Hand Paddle.**

Ensure both ends of the LightWorks Cord are securely plugged into the unit and the Hand Paddle.

1. **Yes**
   - Are the Hand Paddle lights on?
     - **No**
2. **No**
   - Can the side in use be changed by pushing the Hand Paddle button?
     - **Yes**
       - The unit appears to be working properly.
     - **No**
       - There may be a fault with the unit. Contact Customer Care at 1.800.224.0242 or repairs@sota.com

**Cannot switch modes.**

There may be a fault with the unit. Contact Customer Care at 1.800.224.0242 or repairs@sota.com

**When turned on, the Hand Paddle lights immediately flash and the LightWorks unit beeps and turns off.**

Indicates the Wall Adaptor in use does not meet the minimum requirements to power the LightWorks.

- The Wall Adaptor should be 12 Volts DC with a Center Positive Pin that supplies at least 1.5 Amps.