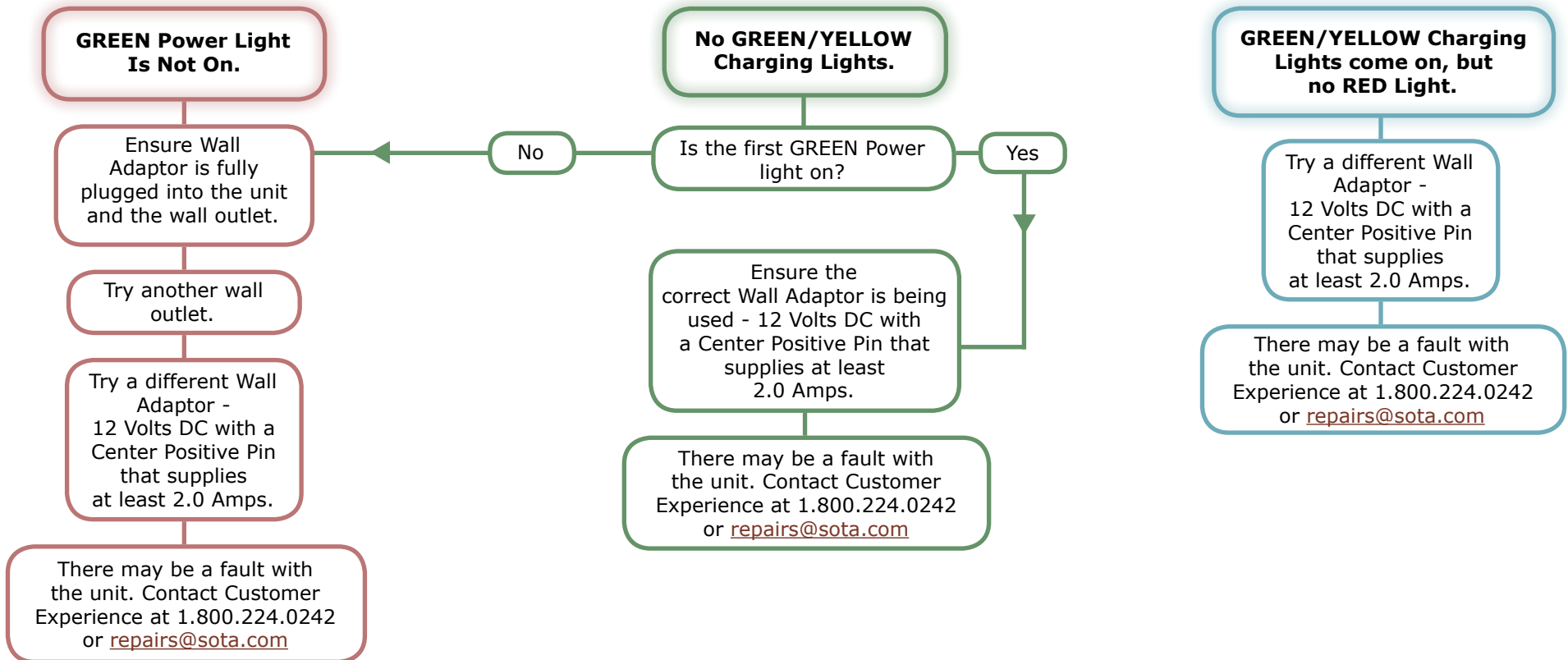




# Magnetic Pulser MP7

## Troubleshooting





# Magnetic Pulser MP7

## Troubleshooting

### Pulse Takes Too Long To Build and Release

Ensure the correct Wall Adaptor is being used - 12 Volts DC with a Center Positive Pin that supplies at least 2.0 Amps.

Try a different Wall Adaptor - 12 Volts DC with a Center Positive Pin that supplies at least 2.0 Amps.

There may be a fault with the unit. Contact Customer Experience at 1.800.224.0242 or [repairs@sota.com](mailto:repairs@sota.com)

### Hand Paddle heats up after a few cycles.

This is normal. The Hand Paddle contains a coil through which the magnetic field is released causing the coil to generate heat.

If the heat from the paddle is uncomfortable we suggest:

1. Put a cloth around the paddle - a sock works well.

2. Cool the Hand Paddle faster by applying an ice pack to the paddle face (you can even apply two - one for each side of the paddle).

3. Turn the unit off and allow the paddle to cool before continuing.

### Unit is beeping and the RED and GREEN/YELLOW Lights are flashing rapidly.

There is a fault with the unit. Contact Customer Experience at 1.800.224.0242 or [repairs@sota.com](mailto:repairs@sota.com)