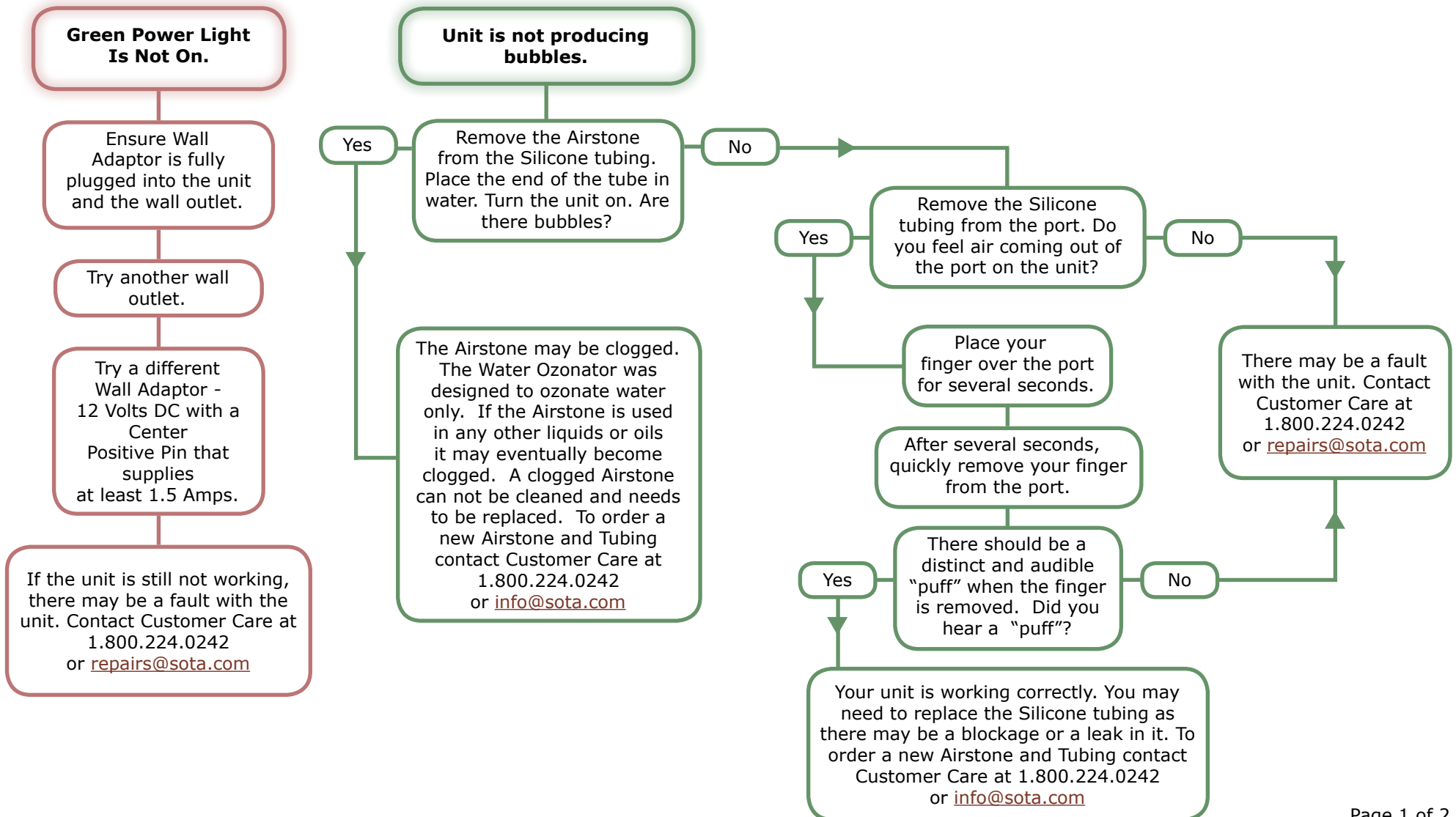




Water Ozonator WOZ5 Troubleshooting





Water Ozonator WOZ5 Troubleshooting

When turned on, the Mode Lights flash and the Water Ozonator unit beeps and turns off.*

Indicates the Wall Adaptor in use does not meet the minimum requirements to power the Water Ozonator.

The Wall Adaptor should be 12 Volts DC with a Center Positive Pin that supplies at least 1.5 Amps.

No Ozone smell.

Yes

Pull the Silicone tubing off the side of the unit. Turn the unit on and gently wave the air towards you. Can you smell ozone?

No

The unit appears to be working properly. It is common to become accustomed to the smell of Ozone over time.

There may be a fault with the unit. Contact Customer Care at 1.800.224.0242 or repairs@sota.com

The On/Off Power Button appears to be stuck.

During manufacturing the back of the unit can sometimes get screwed on too tightly, which interferes with the Power Button working correctly.

Unplug the Wall Adaptor.

Gently loosen the screws on the back of the unit by turning them a 1/2 turn at a time using a Phillips head screw driver.

Plug in the Wall Adaptor and test the On/Off Power Button.

If the button still appears to be stuck, repeat the steps 1 - 3 more times.

If the button continues to stick there may be a fault with the unit. Contact Customer Care at 1.800.224.0242 or repairs@sota.com